

## Feedback

You have visited a brownie unit and would like to offer feedback to the unit team. Things that need addressing include:

the risk assessment was not up to date

the first aid kit was in a locked cupboard

the parent helpers did not know what to do in an emergency

A volunteer at one of your units has talked to you about the unit leader. The volunteer is unhappy with the unit leader's attitude and behaviour at meetings. The unit leader won't let other leaders plan or run activities. She gives instructions and expects them to be followed without discussion. She criticises in front of the girls if something doesn't go exactly according to her plan.

You need to feedback to the unit leader.

The district activity day has just happened. You need to feedback to the lead volunteer about the event.

- Take up was poor with less than 10% of young members attending
- A few of the activities were too complicated for everyone to enjoy
- The campfire at the end was fabulous
- Other volunteers said communication was clear but they would have liked more input regarding the activities that were chosen.