

# Information and resources to help you in your commissioner role

## Using GO

- Ensure your marketing preferences are up-to-date on GO so that you receive newsletters. Keep them for future reference.
- Make friends with GO. Use the commissioner GO help files and the improvements, features, and bug fixes.
- Use the reports on GO. The safe practice reports lists recruitment checks and mandatory training required. The statistical summary report shows current membership. The subscription report to check subscription payments.

## Girlguiding website

- Commissioner welcome book.  
<https://www.girlguiding.org.uk/globalassets/docs-and-resources/learning-and-development/commissioners/gg-local-commissioner-welcome-book-final-sept2020.pdf>
- Policies - All policies are on the website for ease of access and ensuring they are always up to date. <https://www.girlguiding.org.uk/information-for-volunteers/policies/>
- The commissioners area contains lots of information about your role.  
<https://www.girlguiding.org.uk/information-for-volunteers/commissioners/>

## People

- Mentor - you should have a mentor to support you through the first 6 months or so of your role.
- Commissioner - make your next level up commissioner your first port of call. They should then go up again if they don't know.
- County team - don't forget your county advisers are subject matter experts.
- Ask your county GO coordinator to make simple GO changes.
- Fellow commissioners - for peer support.
- LaSER - to book peer educators and ambassadors and to find information about region challenges.
- Girlguiding - contact girlguiding if it's about something owned nationally such as a policy or resource. Membership systems to make changes that cannot be done at local or county level.